

## **PRODUCT USER GUIDE**

## HE1U-5012-MU

# Internet Ready High Efficiency 1U AC to DC Power Supply Owners Guide

(These instructions are intended for use by a technician familiar with electronic products)

- Input Voltage 90 to 264 VAC
- 13.8 VDC Output @ 54 Amps Max
- Remote Monitoring of Power supply Voltage and Current, and an External Alarm.
- Remote control of power supply ON/OFF and External Alarm output ON/OFF via Web Interface
- Short Circuit / Overload / Over Voltage / Over Temperature Protection
- Output Power Led
- 3 year warranty



#### **SPECIFICATIONS**

	10 0 1 m 0
Output Voltage	
Output Voltage Tolerance	+/- 1 %
Output Amperage	
Maximum Power, continuous	750 Watts
Maximum Ripple and Noise	150 mV p-p max
Input Voltage, Switch Selectable	110-or 220 VAC
Input Frequency Range	47-63 Hz
Maximum AC Current	
Typical Efficiency	
Max Inrush Current, single cycle	25 Amps / 115 VAC, 40 Amps / 230VAC
Short Circuit Protection	Constant Current Limiting
Overload Protection (operates)	typical 105-125 %
Line Regulation	+/- 0.5 %
Load Regulation	+/- 0.5 %
Fan Control	
Over Temperature	>195 F (90 C) auto output shutdown
Rise Time following ON	50 mS
Hold Time following OFF	10 mS
Working Temperature Range	22 F to +158 F (-30 C to +70 C)
Storage Temperature	
Withstand Voltage 3 KVAC @ 10 ma (I/P-O/P)/1 min, 2 KVAC @ 1	0 ma (I/P-FG)/1 min, 500 V @ 10 ma (O/P-FG)/1 min
Dimensions	
Weight	8.0 lbs

## **RMCU SPECIFICATIONS**

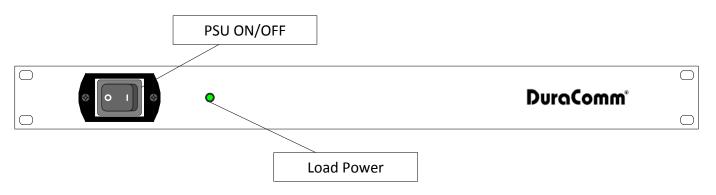
Network Connector	RJ-45 (10/100 Ethernet) with activity LEDs
Backup Battery	CR2032
Memory Card	
Voltage Measurement Range	0 VDC to 100 VDC
Current Measurement Range	
Digital Alarm input	Normally Closed Contacts
Alarm Output	Open Collector, 60 VDC Max (REV 2 RMU Hardware), 500 mA sink Max
Alarm Response Time	
Alarm Notifications	Email and/or SNMP
Logging Rate	
Log Download Format	
SNMP MIB File	Download from Device Setup Page
5V Supply Maximum Current	

## **INSTALLER NOTES**

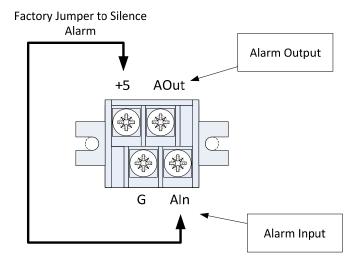
**NOTE: DO NOT** block any of the cooling vents on the sides and top and always allow adequate ventilation by not installing the unit inside tightly closed spaces. Physical mounting position is not critical but the cooling vents must not be blocked.

NOTE: The outputs are NOT referenced to the chassis. The Modular System can be used either positive or negative ground.

#### **FRONT PANEL LAYOUT**

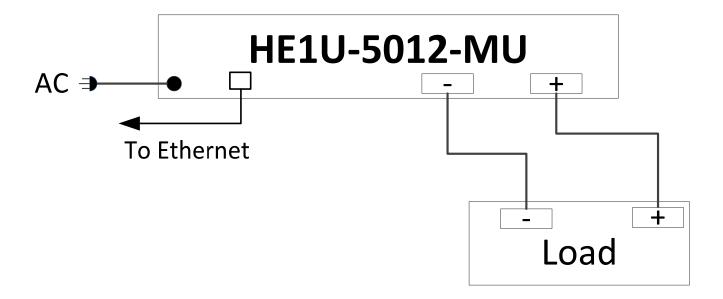


#### **INSTALLATION BLOCK DIAGRAM**



The Alarm Output is an open drain MOSFET referenced to G. The Alarm Output (AOut) Can Sink a maximum of 500 mA at a maximum voltage of +60 VDC for the revision 2 monitoring hardware included with the HE1U-5012-MU. The Alarm Input (Ain) is referenced to G, and is a LED in series with a 220 Ohm resistor internally, and can withstand 50 mA max. A factory jumper is installed from +5 to Ain to silence the alarm. The jumper can be replaced with external wiring and a switch or relay.

#### **HE1U-5012-MU Wiring Layout**



#### **CONNECTING TO THE HE1U-5012-MU VIA THE INTERNET**

#### **Prerequisites**

System administrators must decide whether the HE1U-5012-MU will operate on the network with DHCP or a fixed IP address. The factory-set HE1U-5012-MU will have these static addresses: **IP address: 192.168.100.220, gateway address: 192.168.100.1**, netmask: **255.255.255.0, and DNS address: 192.168.100.1**.

If you configure it to use DHCP, the HE1U-5012-MU will request an available IP address on your network. You will need to determine what address it has been given.

If DHCP is not used, system administrators must also choose an unused IP address, and other network settings to use in the Network Setup screen. System administrators will also need to choose an email service and address to use for notifications, if needed. These will be used in the Email Setup Screen.

#### **DETERMINING THE IP ADDRESS OF THE HE1U-5012-MU**

Power up the HE1U-5012-MU then connect the HE1U-5012-MU to the network with an Ethernet cable.

#### **Using DHCP**

You will need to get the IP address in one of two ways. You can get the IP address from the DHCP server's client list, or you can use a PC on the same network to scan for the new IP address by using a software tool such as Angry IP Scanner. In Angry IP Scanner, you should add the MAC address "Fetcher" under "Tools > Fetchers". The DuraComm MAC addresses all start with a base address of **70-B3-D5-6B-3.** Write down the IP address of the HE1U-5012-MU, then proceed to the section in this manual named "Open a Web Connection to the HE1U-5012-MU".

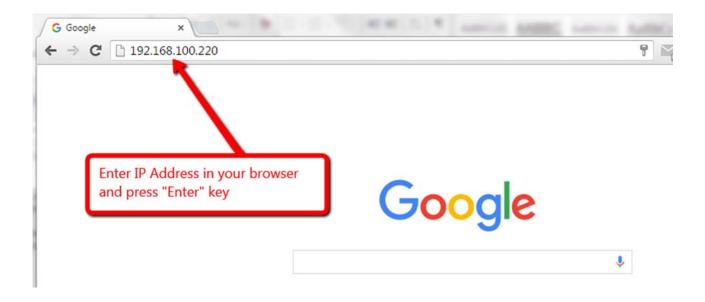
#### Using Static HE1U-5012-MU IP and Network Configuration

If your network is not set up for DHCP, you will need to manually configure the settings to match the network it will be used on. Before you can do that, you will need to configure a computer to talk to the HE1U-5012-MU at the default configuration settings shown above. We will use Windows 7 as an example. Other operating systems will vary, but the overall concept is the same.

- 1. Disconnect your PC from all networks.
- 2. Connect it directly to the with an Ethernet cable (You may need to use an Ethernet <u>crossover</u> cable if the PC does not automatically detect this configuration).
- 3. Open the control panel on your PC and select "View Network Status and Tasks"
- 4. Click on "Change Adapter Settings" on the left side of the screen.
- 5. Right click on "Local Area Connection" and click on "Properties"
- 6. Click on "Internet Protocol Version 4 (TCP/IPv4)" to highlight it, then click the "Properties" button.
- 7. Before you make any changes, **record the existing settings**, so that you can change them back when you are finished setting up the HE1U-5012-MU.
- 8. Enable "Use The Following IP Address"
- 9. Now enter 192.168.100.221 for the IP address.
- 10. Enter 255.255.255.0 Subnet mask
- 11. Click OK to save the network configuration.
- 12. Jump to the section in this owners guide named "Open a Web Connection to the HE1U-5012-MU" to log in and enter the final network settings for the HE1U-5012-MU.

## Open a Web Connection to the HE1U-5012-MU

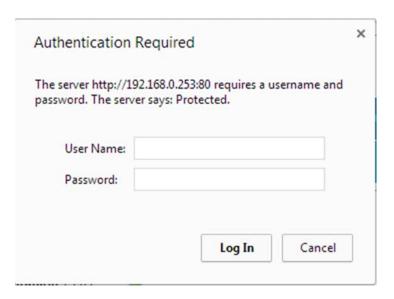
- 1. Connect the RJ-45 connector on the back of the HE1U-5012-MU to your network
- 2. Use your favorite device and browser (Chrome, Firefox, internet Explorer, etc.), and enter the IP address of the power supply on your network into the URL box on the browser (see the screenshot below). If you are unable to connect to the device with the browser, you will need to use a terminal with a USB connection to access the device and configure the IP address. If the HE1U-5012-MU responds with the "Status" screen, then skip to the User Login Section.



#### REMOTE MONITORING AND CONTROL (HE1U-5012-MU) SETUP

All setup requires an administrative user to log into the HE1U-5012-MU in your power supply. Click the 'Login' button in the top menu.

## **User Login**



Enter the user name and password. Factory default username and password are as follows:

Admin Users have full control of the device.

Username: admin (cannot be changed)

Password: admin

Control users have limited control capability.

Username: control (cannot be changed)

Password: control

These two users are the only ones available in the HE1U-5012-MU. "Control" users can access all screens except the User Setup screen.

Status	Device Setup	Sensor Setup	Alarm Setup
User Setup	Network Setup	E-Mail Setup	Logout (Control)

#### **TCPIP Setup**

MAC Address: 70:B3:D5:6B:34:AB

Static IP Address: 192.168.100.220

Static IP address to use if DHCP client is disabled.

Static Gateway Address: 192.168.100.1

Static gateway address to use if DHCP client is disabled.

Static Netmask Address: 255.255.255.0

Static netmask address to use if DHCP client is disabled.

Static DNS Address: 192.168.100.1

Static DNS address to use if DHCP client is disabled.

DHCP Client: Off ▼

If enabled, get IP configuration from DHCP server on the network.

#### **SNMP Settings**

Agent UDP port:	161	
	Set to 0 disable SNMP agent	acces
Public (read) community:	public	
Private (write)		ci.
community:	private	
Trap community:		
Trap UDP port:	162	
	Set to 0 to disable all traps	
Trap Destination IP:		
	Leave blank to not send a trap	)
Send test trap now?	No v	

#### **HTTP** server

HTTP port	80
-----------	----

These parameters require a power-cycle or reboot.

Changing any of these values may affect your ability to access the RMCU

Copyright © 2015 DuraComm ® Corporation

#### **Network Setup**

A network administrator for your company must choose the settings for this page. The default HTTP port is **80**. If a different HTTP port is used, it will need to be added to the URL to access the RLP-812-MU. For example: if the port is changed to **8080** then the address would be changed to <a href="http://192.168.0.253:8080">http://192.168.0.253:8080</a>

NOTE: You must reboot the device for changes in these settings to take effect.

#### **SNMP TRAPS SETUP**

This section is simplified, and meant for network administrators who already understand SNMP traps and how to configure capable equipment into their system. For those who want to understand the benefits of using SNMP traps, you can search for training material online under "SNMP Traps", "MIB Browsers", and "SNMP Monitoring".

The MIB file for the HE1U-5012-MU can be downloaded from the HE1U-5012-MU after you connect to it with your browser. Go to the Device Setup page and log in to the HE1U-5012-MU. Halfway down the page there is a link to the MIB file. Right click on the link and click "Save Link As" to download the file.

After download, import the MIB file into your MIB browser or Monitoring software to configure it for use with the HE1U-5012-MU.

When the MIB file has been loaded, complete the "SNMP Setup" section on the "Network Setup" page of the HE1U-5012-MU to configure it for use with your monitoring solution.

The HE1U-5012-MU will send traps for all configured alarm conditions including bootup, temperature, analog alarms, and digital alarms.

Digital Outputs can also be controlled by SNMP on the HE1U-5012-MU.

Status	Device Setup	Sensor Setup	Alarm Setup
User Setup	Network Setup	E-Mail Setup	Logout (Control)

## **Email setup**

E-mail server:	
Server port:	25
Server username:	
Server password:	
Use SSL/encryption?	No ▼
E-mail to:	to@someplace.com
E-mail from:	me@myplace.com
Minimum interval:	5 Minutes
Send e-mail on bootup?	No v
Send test e-mail now?	No v
Leave hostname blank or set	port to 0 to disable e-mails.
Leave the username/passwor	d blank if your e-mail server doesn't require it.
For encryption, SSL 3.0 with 2	2048 bit key is supported. TLS for encryption is not supported.
Submit Values Cancel Changes	
	Copyright © 2015 <u>DuraComm ®</u> Corporation

## **Email Setup**

Enter the required email setup parameters given to you by your System Administrator. You can also send a test email from this screen.

Status	Device Setup	Sensor Setup	Alarm Setup
User Setup	Network Setup	E-Mail Setup	Logout (Control)

### **Device Setup**

#### **Device Info**

Site Name: HE1U-5012-MU

Model: RMCU

Serial Number: 5291

Version: HW: 2.0, FW: 2.2

#### Logging

Logging rate: 0 Minutes Log start date: Tue, 15 Dec 2015 11:16:57 Last log date: Thu, 17 Dec 2015 11:22:19

Clear Log? No \* Append Now? No ▼ Logging status: Never used Download log: RMCU.CSV Right click to save

#### SNMP MIB File Download

Download MIB File: SNMP MIB File - Right click to save

#### Date and time settings

Current system time: Thu, 17 Dec 2015 14:01:52

NTP Server: pool.ntp.org Leave blank to disable NTP

NTP sync now? No \* NTP status: Error

> Time Zone: -6 Hours

Manually set time? No ▼

Date (MM/DD/YY): 12/17/15

Time (HH:MM:SS): 14:01:45

#### Miscellaneous

Signficant digits: 1 Temperature units: Fahrenheit ▼

Submit Values Cancel Changes

Copyright © 2015 DuraComm ® Corporation

#### **Device Info**

A custom site name can be entered here, and the model number, serial number, software version, and hardware version are shown here.

#### **Logging**

The HE1U-5012-MU will log all measurements and alarms to an SD card that is plugged into the HE1U-5012-MU board. Users can set the rate here, as well as clear the card, or append new measurements. The CSV log file can be downloaded here, as well as the Status page. If the SD card fills up, the oldest sample is discarded when a new one is stored. The HE1U-5012-MU custom device name is stored with the logged data, so that the source of the card can be identified after it removed from the HE1U-5012-MU.

#### **SNMP MIB File Download**

The SNMP MIB File can be downloaded from this page.

#### **Date and Time Settings**

Configuration for all date and time settings. Date and time is battery backed up on the card, and the values are saved in the logged samples. The real-time-clock can synchronize it's time to the network through an NTP server, or it can be set manually if a network is not available.

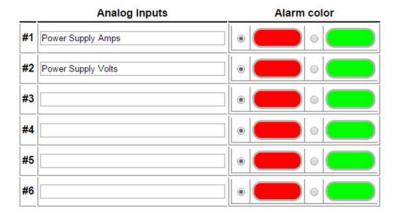
The NIST NTP servers can be used by entering **time.nist.gov** or **pool.ntp.org**, or another NTP server address into the **NTP Server box**.

#### **Miscellaneous Settings**

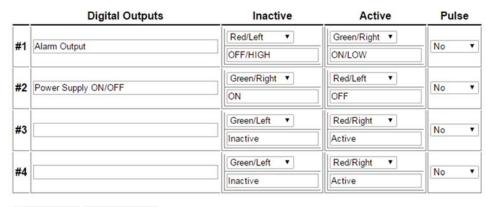
With Firmware 2.0, you can set the number of significant digits for the Analog Voltage readouts on the Status page, as well as set the temperature units.

Status	Device Setup	Sensor Setup	Alarm Setup
User Setup	Network Setup	E-Mail Setup	Logout (Control)

#### **Sensor Setup**







Submit Values | Cancel Changes

Copyright © 2015 DuraComm ® Corporation

#### **Sensor Setup Notes**

The admin user can set custom names for each input or output. Factory set names will be supplied, but they can be rewritten to be more descriptive, or to manage larger systems. Alarm colors can be set here to represent the proper logical state for your system. Digital inputs can also be set here to send notification emails to the email address configured in the Email Setup screen. If any of the name fields on the left are left blank, the channel will be hidden on the status screen. Inputs and outputs of the HE1U-5012-MU board are wired as shown on the Sensor Setup screen.

Analog alarms are set up in the "Alarm Setup" screen. See the "Alarm Setup" section for more information.

In the HE1U-5012-MU the Digital Output 1 is an alarm output, and Digital Output 2 controls the ON/OFF state of the power supply. The user must be logged in as the admin or control user to control the digital outputs. The digital outputs can be controlled by the buttons on the status page, mobile page, or via SNMP on the HE1U-5012-MU. Optionally, they can be automatically controlled by connecting them to an alarm on the "Alarms" screen.

In Revision 2.2 Firmware (see Device Setup screen) the user can enter text to change the user meaning of the digital output states, and there are 3 color options for the buttons. "Active means that the digital output MOSFET is conducting. Digital Output 1 can also be configured to output a 500uS pulse.

Status	Device Setup	Sensor Setup	Alarm Setup
User Setup	Network Setup	E-Mail Setup	Logout (Control)

## **Alarm Setup**

Analogs	Power Supply Amps •			
ı	Jnder alarm			
Threshold: < -1000	Amps			
Recovery: > 0	Amps			
Send e-mail: No ▼				
Alarm contacts: #1 🗐 🕏	Alarm contacts: #1   #2   #3   #4			
Over alarm				
Threshold: > 1000	Amps			
Recover: < 0				
Send e-mail: No ▼				
Alarm contacts: #1 🗎 #	#2 🗎 #3 🗎 #4 🗎			

Temperature		
Under alarm		
Threshold: < 40	F	
Recovery: > 45	F	
Send e-mail: Yes ▼		
Alarm contacts: #1 @ #2 @ #3 @ #	44 🗎	
Over alarm		
Threshold: > 150	F	
Recovery: < 145	F	
Send e-mail: Yes ▼		
Alarm contacts: #1   #2   #3   #	<del>1</del> 4 □	

Line	AC	
Under	alarm	
Threshold: < 100	Volts	
Recovery: > 107	Volts	
Send e-mail: Yes ▼		
Send e-mail: Yes ▼  Alarm contacts: #1 ■ #2 ■ #	3 🗎 #4 🗎	
Alarm contacts: #1   #2   #		
Alarm contacts: #1   #2   # #2   # Over a	alarm	
Alarm contacts: #1   #2   #  Over a  Threshold: > 140	Volts	

Copyright © 2015 <u>DuraComm ®</u> Corporation

## **Alarm Setup**

To set up analog alarms, first you must select the alarm channel to set. This is accomplished by selecting the custom name of the channel in the dropdown box next to the "Analogs" label. For example, we are looking at the settings for the "Module #1 Amps" channel in the screen above. Firmware 2.0 includes additional settings for alarms.

This screen is where thresholds are set to define alarm conditions for the analog channels. You can choose to set an email notification when the alarm conditions are met.

## **Factory Default Alarm Settings**

MEASUREMENT	<u>UNITS</u>	OVER ALARM	OVER ALARM RECOVER	UNDER ALARM	UNDER ALARM RECOVER
AC Line Voltage	Volts	140	135	100	107
Temperature	Fahrenheit	150	145	40	45
Power Supply Amps	Amps	-1000	0	1000	0
Power Supply Volts	Volts	15.5	14.8	12	13

Status	Device Setup	Sensor Setup	Alarm Setup
User Setup	Network Setup	E-Mail Setup	Logout (Admin)

#### **Change Password**

Select user:	Control ▼
New password:	
Confirm password:	
	Change

Maximum password length is 32 characters.

Passwords are case sensitive. Please record your password.

Loss of Administrator password will require a complete system reset.

#### **Factory Reset**

This will restore ALL settings to original factory default values, including the password. Remote communications may be lost.

On-site reconfiguration may be required.

Some settings require a power-cylce/reboot to take effect

Type the current Administrator passw	ord here to confirm
Password:	Restore

#### Network Reset

Pressing and holding down the button on the unit for over 20 seconds will reset all the network settings and passwords to factory default. The button is located on the PCB.

Copyright © 2015 <u>DuraComm ®</u> Corporation

## **User Setup**

Password changes and HE1U-5012-MU hard resets are perform by using this page. Care should be taken when changing any of these settings.

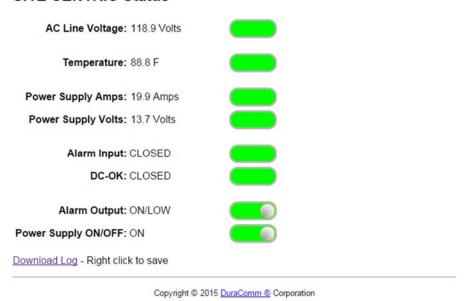
NOTE: To hard reset your device back to factory settings, press the red button on the HE1U-5012-MU PCB and hold it for more than 30 seconds. You will need to re-connect to the HE1U-5012-MU through your web browser by entering the factory supplied IP address and HTTP port (see Network Setup).

## **REMOTE MONITORING AND CONTROL STATUS PAGE**

#### RMCU - SITE CENTRI© - HE1U-5012-MU

Status	Device Setup	Sensor Setup	Alarm Setup
User Setup	Network Setup	E-Mail Setup	Login

#### SITE CENTRI® Status



#### **Status screen**

This screen shows the status of all analog and digital inputs. A user can also download the Log file from this page. AC Voltage is approximate.

## **Mobile Status Screen**

A simplified version of the status page is available for mobile devices. Just use the same IP address and add '/m'. for example 192.168.100.220/m

RMCU - HE1U-5012-MU			
Line Voltage: 118.998 VAC Temperature: 90 F			
Power Supply Amps 19.9 Amps	Power Supply Volts 13.7 Volts		***
	***		
Alarm Input CLOSED		DC-OK CLOSED	
***			
Alarm Output ON/LOW		Power Supply ON/OFF ON	
<del></del>		77	

## **HE1U-5012-MU MAINTENANCE**

#### **Battery**

The battery on the HE1U-5012-MU is used to back up the real time clock for logging purposes. Logged in users can see the current system time on the Device Setup page under Date and Time settings.

#### **CONDUCTOR PRETREATMENT**

All kinds of copper conductors can be clamped without treatment. DO NOT solder tin stranded conductors. The solder yields and fractures under high pressure. The result is increased contact resistance and excessive temperature rise. Additionally, corrosion has been observed due to the fluxes. Notch fractures at the transition from the rigid tinned part to the flexible conductors are also possible. Ferrules can be used as a protection when wiring stranded conductors. Copper ferrules prevent the current transfer from being influenced by dissimilar metals and remove the risk of corrosion. Always use the correct tool to crimp the ferrule.

#### RECOMMENDED COPPER WIRE SIZE FOR CURRENT CAPACITY

(Insulated Wire, Single Conductor in free air)

Current Level in Amperes	<u>Wire Size</u>
<7 AMPERES	20 AWG Up to 5 feet
	18 AWG Up to 10 feet
14 AMPERES	18 AWG Up to 5 feet
	16 AWG Up to 10 feet
20 AMPERES	16 AWG Up to 5 feet
	14 AWG Up to 10 feet
30 AMPERES	14 AWG Up to 5 feet
	12 AWG Up to 10 feet
40 AMPERES	12 AWG Up to 5 feet
	10 AWG Up to 10 feet
50 AMPERES	10 AWG Up to 5 feet
	8 AWG Up to 10 feet
70 AMPERES	8 AWG Up to 5 feet
	6 AWG Up to 10 feet
100 AMPERES	6 AWG Up to 5 feet
	4 AWG Up to 10 feet

#### **LIMITED WARRANTY**

DuraComm warrants to the initial end user, each power supply manufactured by DuraComm to be free from defects in material and workmanship, when in normal use and service for a period of three years from the date of purchase, from an authorized DuraComm dealer.

Should a product manufactured by DuraComm fail or malfunction due to manufacturing defect, or faulty component, DuraComm, at its option, will repair or replace the faulty product or parts thereof, which, after examination by DuraComm, prove to be defective or not operational according to specifications in effect at the time of sale to the initial end user. The product that is replaced or repaired under the provisions of this warranty, will be warranted for the remainder of the original warranty period, only, and will not extend into a new three year warranty period.

The limited warranty does not extend to any DuraComm product which has been subject to misuse, accidental damage, neglect, incorrect wiring not associated with manufacture, improper charging voltages, or any product which has had the serial number removed, altered, defaced, or changed in any way.

DuraComm reserves the right to change, alter, or improve the specifications of its products at any time, and by so doing, incurs no obligation to install or retrofit any such changes or improvements in or on products manufactured prior to inclusion of such changes.

DuraComm requires any product needing in or out of warranty service to be returned to DuraComm. All requests for warranty service must be accompanied by proof of purchase, such as bill of sale with purchase date identified. DuraComm is not responsible for any expenses or payments incurred for the removal of the product from its place of use, transportation or shipping expenses to the place of repair, or return expenses of a repaired or replacement product to its place of use.

The implied warranties which the law imposes on the sale of this product are expressly LIMITED, in duration, to the three (3) year time period specified herein. DuraComm will not be liable for damages, consequential or otherwise, resulting from the use and operation of this product, or from the breach of this LIMITED WARRANTY.

Some states do not allow limitations on the duration of the implied warranty or exclusions or limitations of incidental or consequential damages, so said limitations or exclusions may not apply to you. This warranty gives you specific legal rights which vary from state to state.

This warranty is given in lieu of all other warranties, whether expressed, implied, or by law. All other warranties, including WITHOUT LIMITATION, warranties of merchantability and fitness or suitability for a particular purpose, are specifically excluded. DuraComm reserves the right to change or modify its warranty and service programs without prior notice.

DuraComm<sup>®</sup> Corporation

6655 Troost Avenue Kansas City, MO 64131 Phone (816) 472-5544 Fax (816) 472-0959 www.duracomm.com